CCMS FAQs

Is the CCMS for everyone?
No, it is not for everyone. It is for those who are committed, involved, and want to be leaders within the industry.

Who should apply?
Commercial real estate finance and multifamily servicing professionals with high levels of industry experience and participation as well as thorough knowledge of the industry.

When was the CCMS designation established?
The first CCMS designees graduated at MBA’s Commercial/Multifamily Servicing and Technology Conference in May of 2013 in Phoenix, AZ.

What does the CCMS mean for me?
The CCMS validates your professional achievements and your knowledge of commercial servicing. It differentiates you from your peers.

Will I make more money?
Attaining a CCMS does not necessarily mean that you will receive a raise or a promotion. It does, however, show that you are a committed leader in this industry, having the experience and knowledge that set you apart and provide additional value to the servicing team.

Do I need my company’s support to attain the CCMS?
No, this designation is open to anyone, regardless of current employment status. However, it is very helpful to have your company’s support. Attaining the designation can be time-consuming and difficult; applicants may choose to make this a key goal of a broader personal development plan. A supportive manager and company is very helpful to achieving success.

What does it take to qualify?
Qualifications include industry education, commercial mortgage industry experience, commitment to the industry and participation in MBA and issues facing the industry. All CCMS designees must maintain their designation with continuing education and participation in the MBA and the commercial real estate finance industry.

I have only been in the industry for ten years. Can I qualify? If not, what is needed?
You should be well on your way to attaining the needed 150 points. You will receive 3–5 points for each year in the industry. You will also receive points for completed courses and an undergraduate or graduate degree. Additionally, you can complete the Commercial Mortgage Servicing Achievement and Professional web-based courses which will yield up to 45 points toward your educational requirement. Many individuals find that they do not have the necessary participation points needed. To attain these points, involvement in MBA conferences, committees, or councils is needed. Involvement in industry conferences or conventions will also yield 1 point a day. Please contact the MBA and we can work with you to find appropriate opportunities.

If I qualify, how long does it take to get the CCMS?
The web-based exam can be completed at any time. The oral exam is given during the Commercial and Multifamily Servicing and Technology conference in May. A prep course is offered in October–December of each year.

Is the CCMS Prep Course mandatory?
The Prep Course is highly recommended, but is not mandatory. You are still eligible to sit for the exam if you have not taken the prep course.

Does the MBA track my involvement?
Yes, by logging into MBA’s website, you can see a history of conferences attended, panels, and committee involvement.

I am having trouble meeting the industry involvement requirements. Am I limited to MBA involvement or does other industry involvement count?
Industry conferences and speaking engagements will count toward industry involvement, e.g. rating agency hot topics, CREFC, etc.