



## **HomeownerConnect.org to Help Homeowners Affected by Hurricanes Harvey, Irma**

### ***HLP Website Connects Distressed Homeowners with Mortgage Companies***

**BALTIMORE, September 11, 2017** – HLP today announced that homeowners suffering property damage from Hurricanes Harvey and Irma, as well as any other natural disasters, can visit [HomeownerConnect.org](http://HomeownerConnect.org) and immediately inform their mortgage company about their need for assistance.

Homeowners will not be required to provide mortgage loan information or other documents. By registering on [HomeownerConnect.org](http://HomeownerConnect.org), people nationwide will be able to establish a permanent record informing their mortgage company that their home has been damaged. Nineteen of the 20 largest US mortgage servicers use HLP's communications platform to exchange information about homeowners in distress and can access information filed there.

“During this time of need, [HomeownerConnect.org](http://HomeownerConnect.org) is a safe, dependable way for homeowners to directly notify their servicer about any property damage, flooding or other problems that will affect their ability to make their mortgage payments,” said Mark Cole, HLP's chief executive officer. “Our communications platform is a quick and easy way for homeowners, nonprofit counseling organizations and others to have a permanent record of their damage while they focus on recovering from a major disaster.” HLP's Homeowner Connect platform is powered by IndiSoft's RxOffice.

Homeowners affected by the devastating hurricane may be able to suspend their mortgage payments for up to 12 months, or take advantage of others relief offers from their mortgage servicer. Freddie Mac, Fannie Mae and the US Department of Housing and Urban Development (HUD) have announced various efforts to help homeowners.

For homeowners that would like to submit documents to their mortgage companies requesting suspension of mortgage payments or other assistance, HLP will have a new process in place by September 23rd to allow them to upload those documents via HLP.org or [HomeownerConnect.org](http://HomeownerConnect.org).

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## **About HLP**

HLP is a unique collaborative created in 2009 that engages the key stakeholders who work with families on homeownership - nonprofit counselors, advocates, mortgage lenders, servicers and investors, attorneys and government agencies. Being a national, neutral, nonprofit organization allows us to listen to all the parties and build solutions that support homeowners and incorporate the unique needs of all stakeholders. As a result, HLP unifies the housing industry by helping individuals and families achieve and sustain homeownership. Stakeholders share information with each other via our technology platform and collaborate to find solutions to help homeowners. To date, we have helped more than 500,000 homeowners during their time of need.

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