Krystal Thomas, ADC, AMP
Co-Lead, mPact; Sr. Specialist for Industry Relations & Member Engagement

Krystal Thomas is the Sr. Specialist for Industry Relations & Member Engagement in MBA’s Residential Policy and Member Engagement department.

In her role, Krystal manages MBA’s State Relation Initiative (SRI) which seeks to align the interest of the national MBA and state associations around the country in three critical areas: advocacy, industry communications and business development.

With a background in conflict resolution and community engagement, Krystal is dedicated to promoting the need for diversity and inclusion in the workplace. She co-leads mPact, MBA’s network of more than 2400 young professionals within the real estate finance industry. In addition, she was instrumental in launching EMBRACE, MBA’s internal diversity and inclusion program. She also coordinates a host of external MBA events focused on Diversity and Inclusion Initiative within the real estate finance industry.

In her spare time, Krystal is on the leadership team of Just Homes, a locally based initiative focused on addressing housing affordability and access within Washington, D.C.

A native of Charleston, WV, Krystal is a graduate of George Mason University. She also owns graduate degrees from George Mason and the University of Malta. Krystal is a certified Associate Diversity Coach (ADC) and Accredited Mortgage Professional (AMP).

The Mortgage Bankers Association (MBA) is the national association representing the real estate finance industry, an industry that employs more than 280,000 people in virtually every community in the country. Headquartered in Washington, D.C., the association works to ensure the continued strength of the nation’s residential and commercial real estate markets, to expand homeownership, and to extend access to affordable housing to all Americans. MBA promotes fair and ethical lending practices and fosters professional excellence among real estate finance employees through a wide range of educational programs and a variety of publications. Its membership of over 2,200 companies includes all elements of real estate finance: mortgage companies, mortgage brokers, commercial banks, thrifts, REITs, Wall Street conduits, life insurance companies, and others in the mortgage lending field. For additional information, visit MBA’s Web site: www.mba.org.