

Fraud Recycled – Old Scams in a New Market

Tuesday, September 30, 2025

Sponsored by



Fraud Recycled – Old Scams in a New Market

Moderator:

Lisa Binkley, COO, NCS (National Credit-reporting System, Inc.)

Panelists:

Robert Hagberg, Executive Director, Secured Lending Fraud Risk, Chase

Denise James, SVP, Quality Control & Fraud Solutions, Xactus

Julie Baril, VP, Quality Control, SWBC Mortgage

Katherine Hollister, Head of Risk & Compliance, Jet HomeLoans, LLC

PANEL-WIDE QUESTIONS

*Pattern
Recognition*

1. What are the most common “recycled” fraud schemes you’re seeing resurface, and how are they being adapted for today’s housing & lending environment?

*Technology, Data &
Privacy*

2. In what ways can our industry evolve to better safeguard consumer privacy and data security?

3. How has the rise of digital mortgage processes changed the way fraudsters exploit old tactics?

*Risk
Signals*

4. What are the subtle red flags lenders should train their staff to watch for that indicate these schemes are in play?

*Defensive
Evolution*

5. How can lenders balance automation and efficiency with effective fraud controls without slowing down the customer experience?

CLOSING QUESTIONS FOR ALL SPEAKERS

-
- If you could recommend one immediate step every lender should take after today's session to strengthen defenses, what would it be?
-
- How can the industry move from reactive to proactive in dealing with recycled fraud?
-
- What critical risks or uncertainties do you see looming on the horizon (what keeps you awake)?
-