



# Self-Study Web-Based Library

MBA Education's web-based education enables high-quality focused learning that fits into even the fullest of schedules. Self-study web-based courses can be accessed from anywhere at any time so students are able to study when and where they want.

## RESIDENTIAL SELF-STUDY COURSES

### OVERVIEW / GENERAL

#### How Residential Mortgage Banking Works

RC\_GO\_100.1 Mortgage Banking Basics

#### Loan Life Cycle

RC\_GO\_100.2 Loan Production Basics

RC\_GO\_100.3 Funding, Warehousing, Shipping, and Quality Control Basics

RC\_GO\_100.4 Secondary Marketing Basics

RC\_GO\_100.5 Loan Servicing Basics

#### Fraud/Quality Control/Quality Assurance

RC\_GO\_F\_200.1 Mortgage Loan Fraud Overview and Current Trends

RC\_GO\_F\_200.2 Mortgage Loan Fraud for Profit

RC\_GO\_F\_200.3 Mortgage Loan-Level Misrepresentation

RC\_GO\_F\_200.4 Mortgage Loan Fraud Best Practices and Resources

### REGULATORY COMPLIANCE

#### General Overview

RC\_RC\_GO\_100.1 Introduction to Regulatory Compliance

RC\_RC\_GO\_100.2 Regulatory Compliance in the Residential Lending Cycle

RC\_RC\_GO\_200.1 Consumer Financial Protection Laws

RC\_RC\_GO\_201.1 Fair Lending and Equal Opportunity Laws

RC\_RC\_GO\_203.1 Privacy and Credit-Reporting Laws

RC\_RC\_GO\_204.1 Anti-Money Laundering Laws

RC\_RC\_GO\_205.1 Communication Laws

RC\_RC\_GO\_206.1 Residential Loan Servicing Laws

RC\_RC\_GO\_300.1 TRID Compliance Basics

RC\_RC\_GO\_301.1 ECOA Compliance Basics

RC\_RC\_GO\_302.1 RESPA Compliance Basics

RC\_RC\_GO\_303.1 TILA Compliance Basics

RC\_RC\_GO\_304.1 HMDA Compliance Basics

RC\_RC\_GO\_306.1 UDAP, UDAAP, and the MAP Rule Compliance Basics

RC\_RC\_GO\_400.1 Reviewing Loan Files for Compliance Professionals

RC\_RC\_GO\_401.1 Reviewing Marketing for Compliance Professionals

RC\_RC\_GO\_402.1 Working the Help Desk for Compliance Professionals

RC\_RC\_GO\_403.1 Reviewing Business Processes for Compliance Professionals

RC\_RC\_GO\_404.1 Reviewing LO Comp Plans for Compliance Professionals

RC\_RC\_GO\_405.1 Managing Vendors for Compliance Professionals

RC\_RC\_GO\_406.1 Answering Advanced TRID FAQs for Compliance Professionals

RC\_RC\_GO\_407.1 Mastering HMDA Data for Compliance Professionals

RC\_RC\_GO\_408.1 Understanding Data Security for Compliance Professionals

RC\_RC\_GO\_409.1 Managing an Effective CMS for Compliance Professionals

RC\_RC\_GO\_410.1 Managing Consumer Complaints for Compliance Professionals

RC\_RC\_GO\_411.1 Preparing for Regulatory Exams for Compliance Professionals

#### Loan Production

RC\_RC\_LP\_200.1 Introduction to Compliance in Loan Origination

RC\_RC\_LP\_200.2 Licensing Laws in Loan Origination

RC\_RC\_LP\_200.3 Disclosure Laws in Loan Origination

RC\_RC\_LP\_200.4 Consumer Protection Laws in Loan Origination

RC\_RC\_LP\_201.1 Introduction to Fair Lending

RC\_RC\_LP\_201.2 Fair Lending During Inquiries

RC\_RC\_LP\_201.3 Fair Lending During Processing

RC\_RC\_LP\_201.4 Fair Lending During Underwriting

RC\_RC\_LP\_201.5 Evaluating Fair Lending Compliance

### LOAN PRODUCTION

#### Origination

RC\_LP\_O\_200.3 Generating Purchase Business for Mortgage Loan Originators

#### Processing

RC\_LP\_P\_200.1 Processing Fundamentals

RC\_LP\_P\_200.2 The Loan Application for Processors

RC\_LP\_P\_200.3 Verification and Supporting Documentation

RC\_LP\_P\_200.4 Property Appraisal for Processors

RC\_LP\_P\_200.5 File Review and Submission

#### Underwriting

RC\_LP\_U\_200.1 Eligibility in Residential Underwriting

RC\_LP\_U\_303.1 Defining Automated Underwriting Systems

RC\_LP\_U\_303.2 Evaluating Loans with Desktop Underwriter

RC\_LP\_U\_303.3 Evaluating Loans with Loan Product Advisor

RC\_LP\_U\_304.1 Underwriting Methodology

RC\_LP\_U\_304.2 Fannie Mae Manually Underwritten Loans

RC\_LP\_U\_304.3 Freddie Mac Manually Underwritten Loans

RC\_LP\_U\_307.1 Underwriting Jumbo Loans

RC\_LP\_U\_308.1 The Construction Process at a Glance

RC\_LP\_U\_308.2 Fannie Mae Construction-to-Permanent Guidelines

RC\_LP\_U\_308.3 Freddie Mac Construction-to-Permanent Guidelines

RC\_LP\_U\_308.4 Acquisition Costs for Construction-to-Permanent Loans

RC\_LP\_U\_309.1 Introduction to Manufactured Housing

RC\_LP\_U\_309.2 Fannie Mae Guidelines for Manufactured Homes

RC\_LP\_U\_309.3 Freddie Mac Guidelines for Manufactured Homes

RC\_LP\_U\_310.1 Underwriting Properties with Marketability Issues

RC\_LP\_U\_310.2 Underwriting Properties with Structural Issues

RC\_LP\_U\_310.3 Underwriting Properties with Environmental Issues

RC\_LP\_U\_311.1 Underwriting Affordable Solutions

RC\_LP\_U\_311.2 Underwriting Reduced Payment Products and Piggyback Loans

RC\_LP\_U\_311.3 Underwriting Government Loans

#### Credit

RC\_LP\_U\_200.3 Credit Review in Residential Underwriting

RC\_LP\_U\_302.1 Origin of Credit Scores in Lending

RC\_LP\_U\_302.2 Credit Scoring Basics

RC\_LP\_U\_302.3 Credit Scores in Risk Assessment

#### Capacity / Ratios

RC\_LP\_U\_200.2 Income Review in Residential Underwriting

RC\_LP\_U\_305.1 Tax Return Basics

RC\_LP\_U\_305.2 Income and Loss on Tax Returns

RC\_LP\_U\_305.3 Supporting Income and Loss on Tax Returns

RC\_LP\_U\_305.4 Supplemental Income and Loss on Tax Returns

RC\_LP\_U\_306.1 Business Structures for Self-Employed Borrowers

RC\_LP\_U\_306.2 Evaluating Sole Proprietorships

RC\_LP\_U\_306.3 Evaluating Partnerships

RC\_LP\_U\_306.4 Evaluating Corporations

#### Collateral / Appraisal

RC\_LP\_U\_200.5 Collateral Review in Residential Underwriting

RC\_LP\_U\_301.1 Analyzing the Appraisal

RC\_LP\_U\_301.2 Property Valuation for Fannie Mae Loans

RC\_LP\_U\_301.3 Property Valuation for Freddie Mac Loans

RC\_LP\_U\_307.3 Appraisal Issues: Beyond the Basics

**Capital**

RC\_LP\_U\_200.4 Asset Review in Residential Underwriting

**Final Underwriting Review**

RC\_LP\_U\_200.6 Final Review in Residential Underwriting

**LOAN SERVICING**

**Loan Servicing Basics**

RC\_LA\_100.1 Servicing in the Mortgage Lending Process

RC\_LA\_100.2 Loan Servicing Concepts

RC\_LA\_100.3 Loan File Documents

RC\_LA\_100.4 Loan Servicing Functions

**Cash Management**

RC\_LA\_CM\_200.1 Cash Flow

RC\_LA\_CM\_200.2 Exceptions Processing

RC\_LA\_CM\_200.3 ACH Drafting

RC\_LA\_CM\_200.4 Types of Cash Movement

RC\_LA\_CM\_200.5 Lockbox Check Processing

RC\_LA\_CM\_200.6 Cash Processing

**Escrow Administration**

RC\_LA\_EA\_200.1 Escrow in Loan Servicing

RC\_LA\_EA\_200.2 The Escrow Department

RC\_LA\_EA\_300.1 Escrow Analysis

RC\_LA\_EA\_300.2 Escrowing Property and Flood Insurance

RC\_LA\_EA\_300.3 Escrowing Mortgage Insurance

RC\_LA\_EA\_300.4 Escrowing Real Estate Taxes

RC\_LA\_EA\_300.5 Escrow for New and Transferred Loans

RC\_LA\_EA\_301.1 Insurance Servicing Foundations

RC\_LA\_EA\_301.2 Property Insurance Requirements

RC\_LA\_EA\_301.3 The Insurance Department

RC\_LA\_EA\_301.4 Processing Insurance Claims

RC\_LA\_EA\_301.5 Insurance Policies and Coverage

RC\_LA\_EA\_301.6 Insurance Documents

**Customer Relations**

RC\_LA\_CR\_200.1 Mortgage Banking Concepts for CSRs

RC\_LA\_CR\_200.2 Loan Servicing Concepts for CSRs

RC\_LA\_CR\_300.1 Customer Service Basics

RC\_LA\_CR\_300.2 Laws and Regulations for CSRs

RC\_LA\_CR\_300.3 Accounting for CSRs

RC\_LA\_CR\_300.4 Escrow Operations for CSRs

RC\_LA\_CR\_300.5 Servicing Transfers for CSRs

**Default Administration**

RC\_LA\_DA\_200.1 Working in Default Administration

RC\_LA\_DA\_200.2 Default Administration Functional Areas

RC\_LA\_DA\_300.1 Managing Delinquency for Loan Counselors

RC\_LA\_DA\_300.2 Collection Tools for Loan Counselors

RC\_LA\_DA\_300.3 Telephone Skills for Loan Counselors

RC\_LA\_DA\_300.4 Meeting Collection Goals for Loan Counselors

RC\_LA\_DA\_301.1 Loss Mitigation Concepts

RC\_LA\_DA\_301.2 Loss Mitigation Processes

RC\_LA\_DA\_301.3 Loss Mitigation Options

RC\_LA\_DA\_301.4 Math for Loss Mitigation

RC\_LA\_DA\_301.5 GSE and Agency Loss Mitigation Options

RC\_LA\_DA\_302.1 Bankruptcy Basics

RC\_LA\_DA\_302.2 Processing the Bankruptcy Loan

RC\_LA\_DA\_303.1 Conventional Loan Recovery Essentials

RC\_LA\_DA\_303.2 Foreclosure Essentials

RC\_LA\_DA\_303.3 PMI Claims Essentials

RC\_LA\_DA\_303.4 Corporate Advance Essentials

RC\_LA\_DA\_205.1 Introduction to REO

RC\_LA\_DA\_304.2 REO Acquisition and Boarding

RC\_LA\_DA\_304.3 REO Pre-Marketing

RC\_LA\_DA\_304.4 REO Marketing and Sale

**Financial Management in Servicing**

RC\_LA\_FM\_200.1 Financial Categories for Loan Servicing

RC\_LA\_FM\_200.2 Regulatory Bodies and Financial Oversight

RC\_LA\_FM\_200.3 Financial Statement Analysis

RC\_LA\_FM\_200.4 Mortgage Servicing Portfolio Valuation

RC\_LA\_FM\_301.1 Bank Reconciliation Concepts

RC\_LA\_FM\_301.2 Investor Requirements in Bank Reconciliation

**Investor Reporting**

RC\_LA\_IR\_200.1 Investor Reporting Concepts

RC\_LA\_IR\_200.2 Investor Reporting Requirements

RC\_LA\_IR\_200.3 Freddie Mac Investor Reporting Requirements

RC\_LA\_IR\_200.4 Fannie Mae Investor Reporting Requirements

RC\_LA\_IR\_200.5 Ginnie Mae Investor Reporting Requirements

RC\_LA\_IR\_200.6 Private Investor Reporting Requirements

**Specialty Servicing**

RC\_LA\_SS\_200.1 Introduction to Equity Products

RC\_LA\_SS\_200.2 Servicing Implications of Equity Products

RC\_LA\_SS\_300.1 Special Loan Basics

RC\_LA\_SS\_300.2 Special Loan Products

RC\_LA\_SS\_300.3 Special Loan Features

RC\_LA\_SS\_300.4 Special Loan Market

**Payoffs, Lien Release, Assumptions**

RC\_LA\_PLA\_200.1 Mortgage Payoff Concepts

RC\_LA\_PLA\_200.2 Lien Release Concepts

RC\_LA\_PLA\_200.3 Mortgage Assumption Concepts

**Servicing Transfers**

RC\_LA\_ST\_200.1 Servicing Transfers Concepts

RC\_LA\_ST\_300.1 Servicing Transfers Process

RC\_LA\_ST\_300.2 Investor Requirements for Servicing Transfers

**SECONDARY MARKETING**

RC\_SM\_100.1 Fundamentals of Secondary Marketing

RC\_SM\_100.2 How Secondary Marketing Works

## COMMERCIAL SELF-STUDY COURSES

### OVERVIEW / GENERAL

- CC\_GO\_100.1 CMF Fundamentals
- CC\_GO\_100.2 CMF Origination and Underwriting
- CC\_GO\_100.3 CMF Loan Documentation and Closing
- CC\_GO\_100.4 CMF Sale & Securitization and CMF Servicing

### SERVICING

- CC\_S\_200.1 Asset Management in CMF Loan Servicing
- CC\_S\_200.2 Monitoring CMF Property Operations
- CC\_S\_200.3 Common CMF Borrower Requests
- CC\_S\_200.4 Special CMF Borrower Requests
- CC\_S\_200.5 CMF Default Management
- CC\_S\_201.1 CMF Servicer Background
- CC\_S\_201.2 CMF Servicing Relationships
- CC\_S\_201.3 CMF Sources of Funds
- CC\_S\_201.4 CMF Financing Vehicles
- CC\_S\_201.5 How CMF Servicers Make Money
- CC\_S\_202.1 Benchmarking in CMF Loan Servicing
- CC\_S\_202.2 External CMF Benchmarking Requirements
- CC\_S\_202.3 Internal CMF Benchmarking Requirements
- CC\_S\_202.4 Measuring Performance of CMF Loans
- CC\_S\_202.5 Risks and Consequences of CMF Loans

CC\_S\_203.1 CMF Servicing Governing Documents Fundamentals

CC\_S\_203.2 CMF Pooling and Servicing Agreements

CC\_S\_203.3 CMF GSE and Agency Servicing Governing Documents

CC\_S\_203.4 CMF Portfolio Servicing Agreements

CC\_S\_204.1 CMF Surveillance Fundamentals

CC\_S\_204.2 CMF Loan Surveillance

CC\_S\_204.3 CMF Property Surveillance

CC\_S\_204.4 CMF Performance Surveillance

CC\_S\_204.5 Communicating CMF Surveillance Findings

CC\_S\_205.1 CMF Insurance Compliance Fundamentals

CC\_S\_205.2 Types of CMF Insurance

CC\_S\_205.3 Essential CMF Insurance Considerations

CC\_S\_205.4 CMF Insurance Compliance Review

CC\_S\_206.1 CMF Loan Document Fundamentals

CC\_S\_206.2 The CMF Promissory Note

CC\_S\_206.3 CMF Security Instruments and Loan Agreements

CC\_S\_206.4 CMF Loan File and Supporting Documents

CC\_S\_207.1 CMF Servicing Operations Fundamentals

CC\_S\_207.2 System Processing in CMF Servicing

CC\_S\_207.3 CMF Tax and Insurance Escrow Administration

CC\_S\_207.4 Critical CMF Servicing Operations and Duties

As of 06/2/26

## WAYS TO PURCHASE

- **Individual Retail:** Purchase on [mba.org/education](https://mba.org/education)
- **Vouchers:** Choose the courses you want and the quantity you need
- **Education Advantage:** Get unlimited access to all courses for all your employees
- **Content License:** If you have your own Learning Management System, we'll send the courses to you

## CONTACT INFORMATION

For more information on registration, purchases, course content and other general education information contact:

**MBA Education** at (800) 793-6222, select option 2 (Monday-Friday, 9:00 AM-5:00 PM ET) or at [education@mba.org](mailto:education@mba.org).

## COURSE CODE INDEX

**RC (1st occurrence):** Residential Course

**RC (2nd occurrence):** Regulatory Compliance

**CC:** Commercial Courses

**CM:** Cash Management

**CR:** Customer Relations

**DA:** Default Administration

**EA:** Escrow Administration

**F:** Fraud

**FM:** Financial Management

**GO:** General Overview

**IR:** Investor Reporting

**LA:** Loan Administration

**LP:** Loan Production

**P:** Processing

**PLA:** Payoffs, Lien Release, Assumptions

**S:** Servicing

**SM:** Secondary Marketing

**SS:** Specialty Servicing

**ST:** Servicing Transfers

**U:** Underwriting